

A background image showing an air traffic controller from behind, wearing a high-visibility yellow vest and holding two red traffic cones aloft. The scene is set on an airfield with a blurred aircraft in the background.

The International Standard for Business Aircraft Handling





INTERNATIONAL BUSINESS AVIATION COUNCIL

IBAC Developed and Manages IS-BAH

As a non-profit, international trade association, IBAC proudly represents the interests of business aviation - for the industry, by the industry - through its global advocacy, permanent observer status at the ICAO, and by raising the standard for safety with IS-BAO™ and IS-BAH™ Programmes. The safety of business aircraft operations worldwide is a central priority for IBAC and its 15 member associations.

If you could make any changes to improve the safety of your operations, what would they be?

WHAT IS IS-BAH?

Launched in 2014, the International Standard for Business Aircraft Handling (IS-BAH) is designed to enhance the safety and efficiency of business and general aviation Ground Handling Service Providers (GHSPs) on a global level. IS-BAH is based on the implementation of industry best practices blended through a progressive Safety Management System (SMS) appropriate to the scale and nature of GHSPs, including Fixed Based Operations (FBO) and Business Aircraft Handling Agencies (BAHA). As a voluntary programme, IS-BAH is the first industry standard to bring the SMS concept to ground handling and will enable handlers to meet ICAO SMS requirements.

WHY IS-BAH?

An IS-BAH-registered GHSP gains independently verified recognition for having a thorough safety management development process that exceeds the minimum safety requirements. Recognized by business aviation associations around the globe, IS-BAH provides an effective framework to measure safety performance.



SAFETY IS AN INVESTMENT NOT A COST

The IS-BAH provides an organized programme for those that truly value safe operations. As an industry recognized standard, IS-BAH provides a guiding reference point with a common goal for all to follow. IS-BAH supplies the baseline requirements for the GHSPs operations. Then IS-BAH challenges them to review their current systems, programmes, and procedures, upgrading them, where needed, to a higher standard and implementing IS-BAH through registration.

By adopting and implementing IS-BAH, handlers provide a consistent experience to their customers and instil accountability throughout their operation that is based on best safety practices.

SIX STEPS FOR IS-BAH IMPLEMENTATION TO REGISTRATION:

- 1 Purchase an IS-BAH™ subscription, which includes the standards (15 Chapters) and Implementation Guide from an IBAC national or regional member association or NATA.
- 2 Send a representative from your organization to an IBAC approved “Fundamentals of IS-BAH™” workshop (listed at IBAC.org.)
- 3 Conduct a gap analysis between your organization’s standards and procedures and those of the IS-BAH programme.
- 4 Develop procedures to identify hazards and eliminate or reduce the quantified risk to acceptable levels using a broad range of guidance material provided with the standard.
- 5 Integrate procedures into department systems, programmes, operating procedures, and manuals, using materials provided.
- 6 Complete an IS-BAH audit by selecting an accredited IS-BAH auditor from the IBAC website.








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For more information on IS-BAH and how to implement it in your flight department, contact ISBAH@IBAC.org or go to www.IBAC.ORG/IS-BAH.