



**MORE THAN
AN SMS**

**HELPING OPERATORS
APPLY INDUSTRY
BEST PRACTICES**





INTERNATIONAL BUSINESS AVIATION COUNCIL

IBAC Developed and Manages IS-BAO

As a non-profit, international trade association, IBAC proudly represents the interests of business aviation – for the industry, by the industry – through its global advocacy, permanent observer status at the ICAO, and by raising the standard for safety with IS-BAO® and IS-BAH® Programmes.

The safety of business aircraft operators worldwide is a central priority for IBAC and its 15-member associations.

“The International Business Aviation Council (IBAC) has introduced the International Standard for Business Aircraft Operations (IS-BAO), a code of best practices designed to help corporate flight departments achieve a high level of safety and professionalism. ICAO encourages participation in these programs...”

(ICAO Global Aviation Safety Plan, 2014-2016, p.35)

WHAT IS IS-BAO?

The International Standard for Business Aircraft Operations (IS-BAO)– is a voluntary safety standard and code of best practice, similar to an ISO-9000 standard of practice, specifically formulated for business aviation. It is recognized as the independent industry standard for promoting highly professional operational practices.

A voluntary standard launched by the global business aviation associations, IS-BAO is governed by the industry, for the industry and accepted worldwide as the benchmark for safety and efficiency in business aircraft operations. Hundreds of operators on all continents around the world have adopted IS-BAO as the definitive standard for flight operations.

Find out more at IBAC.org/IS_BAO

WHY IS-BAO?

As the voluntary safety standard to help apply industry best practices, IS-BAO challenges operators to review and compare their safety-related policies, processes and procedures, and then make improvements, elevating them to the worldwide standard for business aviation. Its scalable framework is the most comprehensive standard available for large or small business aircraft operations today.

IBAC encourages widespread adoption of IS-BAO to promote highly professional and standardized flight operations worldwide through an auditing process that results in an IBAC certificate of registration.

BUILDING A SAFETY CULTURE

The ultimate goal in implementing IS-BAO is to build a culture that continuously strives for a better, safer way of operating by identifying areas where better risk management will improve safety.

Conformity to IS-BAO raises the confidence of operations personnel, customers, and insurance carriers, and demonstrates the company's commitment to operational excellence.

IS-BAO WORKS FOR ALL OPERATORS

IS-BAO enhances the safety, security, efficiency and effectiveness of any size operation.

Whether a small operator with just one aircraft conducting domestic operations, or a fleet of aircraft involved in intercontinental operations, IS-BAO is scalable for any size operation.

IS-BAO does not dictate the method to be used to achieve conformity. Rather, it guides the process and allows each organization the freedom to realize its own best practice for most operational and technical concerns. To assist operators with their IS-BAO implementation, the system includes an Implementation Guide, several generic company operations manuals (GCOM), and the SMS tool kit.

IS-BAO is right for any size flight department.

A DYNAMIC STANDARD

The IS-BAO is updated as needed to reflect safety developments in business aviation operations and technology around the world. The IS-BAO Standards Board, comprised of volunteer industry operators and experts, reviews the standard for improvement and ensures that the document continues to be a dynamic tool appropriate to business aviation.



International Business Aviation Council
999 Robert-Bourassa Boulevard, Suite 16.33
Montreal, Canada H3C 5J9

isbao@ibac.org

IBAC is a Section 501(c)(6) organization in the United States.

- Follow IBAC on LinkedIn
- Follow IBAC on X
- Follow IBAC on Facebook

ANDREW KARAS
IS-BAO Programme Director
akaras@ibac.org

TERRY YEOMANS
IS-BAH Programme Director
tyeomans@ibac.org

STEVEN ABREU-HILL
IS-BAH Audit Manager
sabreuhill@ibac.org

DANIEL DEVRAIGNES
IBAC Audit Manager
Deputy Director, IS-BAO Programme
ddevraignes@ibac.org

YVONNE MARINUS
Accreditation Manager
ymarinus@ibac.org

KATHERINE HILST
Operations Manager
khilst@ibac.org

JOELLE EL HAJJ
Office Administrator
jelhajj@ibac.org

For more information on IS-BAO and how to implement it in your flight department, contact ISBAO@IBAC.org or go to www.IBAC.ORG/IS-BAO.